

# Braiding Rivers Cancellation and Refund Policy

We are thrilled that you are joining Braiding Rivers this summer! In order to join us on a trip we require each participant (you!) to acknowledge and agree to the following terms and conditions:

# <u>BOOKING</u>

- A \$200 deposit is due immediately upon registration for a trip.
- The remaining balance is due 60 days before the start of the trip.
- We accept cash, cheque and e-transfers to <u>braidingrivers@gmail.com</u>
  - o Please send cheques to our office at: 110 Peter Street Thunder Bay, ON P7A 5H5
- If you have any questions or concerns about payment, please don't hesitate to contact our team at <u>braidingrivers@gmail.com</u> or call us (873) 376-3907

# ADDITIONAL COSTS

• You will be responsible for costs associated with getting to the Paddler's Co-op 6535 River Rd. Palmer Rapids, ON for the start of the program.

## **CANCELLATION**

- You can cancel your reservation up to 61 days before the trip and receive *half* of your deposit back. You could alternatively choose to transfer your full deposit to another trip in the same year, or 75% of your deposit to a trip the following year.
- If you cancel between 31 and 60 days prior to the trip you have the choice to
  - a. Take a 50% refund of the full trip fee
  - b. Transfer your full trip fee to another trip in the same year
  - c. Transfer 75% of your trip fee to a trip in the following year
- Refunds will not be issued for trips cancelled within 30 days of the trip date. We encourage you to get trip cancellation insurance to cover yourself in case unforeseen circumstances should arise. \*

## COVID-RELATED CANCELLATION POLICY

• If you are personally unable to participate in a trip due to circumstances related to CoVid-19 you can transfer the full value of your trip to a future excursion within the next 12 months.

\*Should Braiding Rivers have to cancel the trip at any point due to local health unit travel policies in regards to the COVID-19 pandemic, the above is vetoed and a full refund minus a \$50 administrative fee will be provided.

I have read, understand, and agree with the above policies.

Name of Participant (print)

Signature of Participant

Date